

1) Member Details:

Full Name: _____ Membership No: _____

Permanent Home Address: _____

Postcode: _____

Daytime Telephone: _____ Mobile Telephone: _____

Email Address: _____

2) Details of your Caravan and its Location:

Pitch Number: _____ Park Address: _____

Postcode: _____

Make and Model of Caravan: _____

Year of Manufacture: _____ Length, Width and Number of Bedrooms: _____

Please complete all sections of this form. It is essential that you provide as much information as possible regarding the circumstances that prompted your enquiry. Please provide copies of relevant documentation such as agreements, invoices and correspondence.

- Please ensure that you send copies, not originals
- Please make a copy of this document for your records.

1) Have you got a written contract / agreement?

(if yes please enclose a copy)

Yes

No

2) Have you seen a copy of the industry Code of Practice?

Yes

No

3) Have you seen a copy of industry model agreement?

Yes

No

4) When did you purchase your holiday home?

5) Did you purchase from:

Current Park Operator

Previous Operator

Private Individual

6) Have you approached anyone other than us regarding the problem?

NACO

**National Association
of Caravan Owners**

Member Enquiry Questionnaire Page 2

Please use this sheet to provide as much information as possible regarding the circumstances that prompted your enquiry. Please use additional sheets if necessary. Please note that it is easier for our Advice Team to deal with typewritten responses, but please write by hand if this is more convenient.